



Are you ready for a new Challenge?

## **Process Quality Manager**

(m/w/d)

Basel

**100%** 

## **Job Content**

For our pharma client in Basel we are looking for a Process Quality Manager.

- Responsible for objective evaluation of processes, work products and services against applicable process descriptions, standards and procedures
- Responsible for identifying and documenting noncompliance issues, ensuring that noncompliance issues are addressed
- Manage results of the quality assurance and testing teams, provides feedback to project staff on the results of quality assurance activities
- Ultimately accountable for QA/Testing portion of project deliverables (i.e. test plans, testing solutions, results, budgets, schedules and quality)
- Negotiates to resolve customer issues by seeking win-win solutions that add value to the customer
- Determines processes and priorities based on the requirements of a situation
- Develops unique strategies to promote the effectiveness of the group
- Identifies opportunities or problems and acts quickly and decisively to respond to the situation
- Takes initiative to work on challenging or stretch work assignments
- Determines new methods and develops new procedures for accomplishing work
- Creates a climate of collaboration and teamwork among team members and customer groups
- Interfaces with all levels of management to negotiate project priorities and outcomes

## Requirements

- Several years' of proven experience in a similar role, in GxP and compliance environment
- Fluent German knowledge both spoken and written
- Experience in implementation of global programs with very good skills to drive implementation
- Knowledge of quality assurance-, testing processes and tools, as well as industry standards on quality models
- Proven experience managing quality assurance and testing projects, schedules, tasks and deliverables
- Ability to supervise staff and make personnel decisions
- Experience with IT Structured Software Testing,
   Testing Specialized, TestDirector and WinRunner
- Ability to articulate the company's business requirements and objectives regarding quality
- Effective communication of quality issues and recommendations to improve quality to senior level IT management
- Proactive personality, with exceptional communication skills and a team player mindset
- Candidates have to declare Criminal record extract not older than three months

## Interested?

Contact mel



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