Bio-Rad is looking for its site in Cressier (Fribourg) for a



Application Specialist (100%)

Bio-Rad is an innovative company and thanks to its laboratory diagnostic systems world leader in the field of blood group serology.

Your tasks

- You provide application support to our affiliates and distributors.
- You resolve customer concerns and inquiries regarding instrument and software applications and escalate them to the appropriate departments within the organization if necessary.
- You design, organize and conduct internal and external application training for instruments and software in English.
- You participate in project meetings.
- You create and verify application information, e.g. Newsletter, before it gets officially communicated.

Your profile

- You have an education as a biomedical or laboratory technician.
- Ideally you already have experience in medical technology and with laboratory systems.
- You have basic knowledge in immunohematology.
- You have very good oral and written English language skills and already have experience in conducting training; any other language is a plus.
- You possess a team-oriented, independent and motivated work ethic and enjoy shifting challenges; you possess a high sense of responsibility and have a "problem-solving" attitude.
- You are willing to travel internationally (20% maximum).
- You have good computer skills.

Bio-Rad Laboratories

DiaMed GmbH Human Resources Pra Rond 23 CH-1785 Cressier FR personal_cressier@ bio-rad.com www.bio-rad.com/careers Our company is involved in the supply of high-quality products and services intended for diagnostic laboratories. Independence, innovation and commitment are the fundamental values that permeate our company culture, as well as a strong orientation towards our customers and a multicultural environment.

If you feel attracted to this unique opportunity and you would like to take on new challenges, we would like to get to know you. Please forward your complete application dossier (application letter, CV, copies of work certificates and diplomas/degrees, etc.) to the address given in the advertisement.