

**GIVE YOUR CAREER A NEW SWING AND DISCOVER
THE PROFESSIONAL POSSIBILITIES WITHIN AVANTOR**

Market Source Regional Operational Sourcing Coordinator (m/f/d)

R-114311

Give your career a new swing and discover the professional possibilities within Avantor/VWR International. We are looking for a Marketsource Regional Operational Sourcing Coordinator (m/f/d) in [Switzerland](#).

Job Responsibilities:

- Troubleshoot and Monitor requisition flow
- Monitoring performance of internal teams based on contractual KPIs and SLAs
- Customer communication and Relationship Management: Drive customer satisfaction by building trust and developing strong relationships.
- Source product at supplier if required
- Support and escalation of Product Master Data and pricing
- Targets: Meet/exceed regional SLA based on contractual agreement
- Planning/Forecasting: Plan, forecast and achieve objectives and Key Performance Indicators

Qualifications:

- Bachelor's degree, business administration or scientific background
- 5+ years of experience in a fast paced, customer focused environment, industry experience, procurement, sourcing business experience and business management
- Experienced in serving key accounts (direct customer contact)
- Fluent in English and German

Experience:

- A clear ability to manage customer interactions professionally by demonstrating excellent listening and organizational skills, and by using probing questions and reflective language to engage customers and build trust
- Ability to work independently and successfully
- Ability to handle difficult situations effectively
- Highly customer focused as well as proactive and team focused
- Outstanding interpersonal skills with the ability to comfortably interact with various internal stakeholders (Service centers and local teams)
- High sense of responsibility and ownership
- Strive for process excellence

What we offer:

- Working in a dynamic environment
- Attractive salary package in line with your qualifications and experience

Apply now: <https://bit.ly/2VuJ3jt>

Contact person:

Dominik Kalthof, Talent Acquisition Partner

Avantor® is a leading global provider of integrated, tailored solutions for the life sciences and advanced technology industries. Strengthened by the recent acquisition of VWR, the Company is a trusted partner to customers and suppliers from discovery to delivery. With operations in more than 30 countries and a diverse portfolio that includes more than four million products, Avantor enables customer success through innovation, cGMP manufacturing and comprehensive service offerings. Collectively, we set science in motion to create a better world.

Learn more at
www.avantorsciences.com