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Glencore is one of the world's largest globally diversified natural resource companies and a major producer and marketer of more than 90 commodities. Our operations comprise of around 150 mining and metallurgical sites, oil production assets and agricultural facilities - supported by a network of more than 90 offices located in over 50 countries.

We employ approximately 160,000 people including contractors and we provide people with the opportunity to develop and grow their expertise and the confidence to grow their careers.

IT Business Analyst – Metal Trading and Operations

IT Department

Baar, Switzerland

The successful candidate will elicitate and document business requirements in our Metals and Minerals Division. You are part of our project team within the IT Department which works on the replacement of our main metal trading application. This position requires experience working within the commodities trading sector and excellent skills in requirements engineering.

The position encompasses:

- Gather requirements and drive the detailed business analysis in the area of metal trading and logistics/operations
- Conduct requirements workshops with representatives from the business departments, Finance and Accounting to align requirements and the application design across departments
- Analysis of the business process changes which result out of the replacement of the trading application; support the departments in implementing the changes
- Own key project deliverables, such as elaboration and documentation of business requirements, creation of design specifications and test cases
- Assist developers in the technical design, validate the implementation and take responsibility for user acceptance testing

and requires a high level of experience in:

- The commodity trading or financial services sector
- Business analysis methodologies
- Delivering IT projects for business stakeholders
- IT development technologies and processes
- Risk and change management processes
- System change management and operational support of business information systems

Together with:

- Excellent interpersonal and communication skills (verbal and written) in order to collaborate with all levels of Business & IT
- Strong leadership and collaboration skills in a team of subject matter experts
- Detail orientation and willingness to fully understand subject domains
- Self-driven and motivated, highly pro-active and resilient attitude; proud to take ownership and willing to go the extra mile
- Delivery and customer focused: delivers quality, efficiently, hitting deadlines and within budget
- Open and transparent, able to address critical issues

We look for candidates:

- Educated to degree level (or equivalent)
- Proven experience (in minimum 5 years) as Requirements Engineer / Business Analyst in a trading and operations environment
- Fluent in English (oral and written), German is a plus

.... advantage will be given if candidate has:

- Business Analyst Certification, for example Certified Business Analysis Professional (CBAP)
- Broad knowledge of the commodity trading sector
- Experience working with near-shore/off-shore resources

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