



Aon plc (NYSE:AON) is a leading global professional services firm providing a broad range of **risk, retirement and health solutions**. Our 50,000 colleagues in 120 countries **empower results for clients** by using **proprietary data and analytics** to **deliver insights that reduce volatility and improve performance**.

In Switzerland, Aon includes Aon Benfield, Aon Hewitt and Aon Risk Solutions, with around 350 employees in Basel, Lugano, Neuchâtel, Nyon, Zug and Zurich. To strengthen our **IT team** in **Zürich Vulkanstrasse** we are looking for an:

## IT Support Technician (100%)

### Your profile

- Strong experience in IT Support.
- Strong experience in incident and problem management, based on ITIL principles.
- Strong organizational skills.
- Experience in project management.
- Excellent written and verbal communication skills in German and English.
- Ability to remain calm and patient under stress.
- Accountable, dedicated and punctual.

### Your responsibilities

- Deliver IT support services to internal employees in connection with SLAs.
- Managing IT projects, such as application migration, computer replacement program, office relocations and integrations.
- Develop, implement and document audited processes.
- Plan, organise, track and record the supply of IT equipment, as per agreed Aon procedures and processes.
- Proactively participate in internal meetings.
- Support the server operations whenever is required.

### Our offer

- Competitive compensation package, annual salary review;
- Flexible working hours;
- Opportunity to work in an international environment;
- Opportunity to join a global team operating worldwide;
- Opportunity to take responsibilities and support additional offices for Aon in Switzerland;

[www.aon.ch](http://www.aon.ch)

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Please send your electronic application file to:

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