

Freestar-Informatik AG has been serving companies in the Swiss market since 1998 with a multisided IT service portfolio. For exciting IT projects, we are constantly looking for temporary IT specialists and executives. Do you prefer a permanent employment? We still are the right partner for you! We place IT specialists in both cases. In either event, we put the utmost importance on an optimal match between candidate, customer and vacancy.

1st Level Support (w/m) 100% / Junior to Professional Level / Permanent (Ref. Nr. 1293)

For an international Bank, that offers a solid working environment at a central location, we are searching for the following candidate:

Your Tasks

- ▶ Incident qualification and resolution in the Servicedesk
- ▶ Delivery of excellent customer service
- ▶ IT and Customer Request Management
- ▶ Support for iPhones / iPads / iOS as well as mobile billing
- ▶ Coordination with external service providers

Ihre Chance

- ▶ Workplace Basel
- ▶ Permanent
- ▶ Start: April 2020

Your Profile

- ▶ Outstanding customer services skills
- ▶ Proactive and well organized with a can-do attitude and a problem-solving mindset
- ▶ Good knowledge of MS Office suite Exchange, IE, and networking, as well as Apples iOS and devices
- ▶ At least 2 years of experience working in a (preferably international) service desk
- ▶ Excellent English language and communication skills and good team spirit

Interested?

I am looking forward to receiving your CV by E-mail.

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