



## **Your future at Agility**

Agility Global Integrated Logistics is one of the world's top freight forwarders and providers of contract logistics. It offers ocean, air and road freight, warehousing and distribution, and integrated supply chain services in more than 100 countries. Agility GIL also provides specialist solutions for capital projects, oil and gas, chemicals, and fairs and events logistics. GIL and its parent, Agility, are pioneers in emerging markets, and leader and investors in the use of technology to enhance supply chain efficiency. Agility is a publicly traded company with \$4.6 billion in annual revenue.

Currently we are offering a job opportunity in our Operations Management Team based in Basel or Zurich as

## **Application Consultant, 100%**

As Application Consultant, you provide regular trainings of the Agility forwarding system to all operational employees in Switzerland. You make sure that all employees follow the rules given by Quality Management with regards to Data Integrity. You serve as the interface of operations to other areas in our organization.

### **Essential duties and responsibilities**

- Regular trainings of new and existing employees
- Make sure all information about changes or updates of the Transport Management System (TMS) are transferred to, understood and followed by the users
- Support the development and maintenance of an E-Learning course for the TMS Training
- Support the development and maintenance of a general TMS manual
- Participate on regular meetings of all TMS Trainers in order to exchange the knowledge and experience
- Submit a periodical report about executed trainings and other activities to Quality Management
- Ensure that training content is aligned with current processes and quality requirements (e.g. Data Integrity Rules)
- Creating reports based on operational indicators from TMS (e.g. queries, data quality checks etc.) – handover regular reporting creation to respective departments
- Participate in user acceptance tests

### **Required skills**

- Proven in-depth understanding of the following Operations:
  - Export / Import processes
  - Documentation
  - Rules
- Comprehensive knowledge of Freight Forwarding industry
- Ability to drive "change" in the organization by
  - Taking action (instead of taking notes)
  - Generate activity (instead of tracking activity)

- Anticipating (instead of reacting)
- Influencing others by maximizing and leveraging interpersonal skills
- Ability to design and structure a group learning event
- Ability to create and write instructional objectives
- Ability to accommodate different learning styles to promote learning
- Quality and Process driven mindset
- Experience in direct interaction with suppliers & customers
- Proficient in Microsoft Office Suite
- Ability to travel within Switzerland (Geneva, Lausanne, Martigny, Kloten, Novazzano)
- Fluent in English and German
- Additional French or Italian would be an asset

### **Career Opportunity**

You will have the opportunity to work in a highly dynamic environment within a motivated team, where you will have the chance to be actively part of bringing Agility to the next level.

Interested? Please contact Mehmet Cetkin, Head of HR Switzerland, by sending your application to [mcetkin@agility.com](mailto:mcetkin@agility.com). We are looking forward to your application!